

# LeakAlertor® Wireless PRO

## DO INSTALL THE GATEWAY

- ✓ In a location where it is not accessible to tenants, guests, etc.
- ✓ Between 5-7 feet above the floor
- ✓ Near an outlet, (an extension cord may be used where necessary)
- ✓ Leave 10-12 inches of clearance around all sides of the Gateway

## DO NOT INSTALL THE GATEWAY

- ❖ In a basement
- ❖ On a *concrete* wall.
- ❖ Next to/near an elevator shaft.
- ❖ On a *metal* surface.
- ❖ Directly to a metal stud.

**NOTE: Once the Gateway is installed, it should not be moved without first contacting H2O Connected.**

## FAQ's

### What tools will I need to install the Gateway?

The only tool you'll need is a Phillip's Screwdriver. Though you won't *need* them, you may also want to use a stud finder to locate the studs, a level, pencil and possibly a ladder. Depending on how close to the outlet you are, you may need an extension cord.

### How will I know the Gateway is communicating properly with the cloud and I'm ready to install Nodes?

The Charge LED will light, then the Power LED. Wait five (5) minutes, then contact the Install Support Team. They will confirm the Gateway is operating and communicating properly.

### How quickly will I see information on the Dashboard?

Once you begin installing the Nodes. The Dashboard refreshes about every five minutes so there may be a small delay between installing a Node and data beginning to populate the Dashboard.

### The Gateway operates on 110v, what happens if I have a power failure?

The Gateway is equipped with a battery back-up system which automatically switches on whenever there is an interruption of power. Once the power is restored, the Gateway automatically switches back to 110v and the battery begins to recharge.

### How long will the battery charge last?

On average the battery will operate the Gateway for up to six hours. This is enough time for the Gateway to safely power down until power is restored.



**Remotely Detecting the Undetectable**

## LeakAlertor® Wireless PRO Gateway Installation Guide



**H2O Connected, LLC**  
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**(877) 532-5253**



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- ① Center the Gateway *between* the two studs. Mark the location of the drywall anchors and set the Gateway aside.



- ② Install the drywall anchors, then mount the Gateway with the included screws.



- ③ Rotate the LTE (side) antennas so the "flat" side is parallel to the wall.



- ④ Power up the Gateway
1. Connect Power Supply to the Gateway.
  2. Slide Battery Back-Up Switch to the "ON" position
  3. Plug Power Supply into the outlet.



**Contact the Install Support Team to confirm Gateway is operational @ (877) 532- 5253**