

WARNING:

TAKE CARE NOT TO SCRATCH, NICK OR DAMAGE THE RED SENSOR WIRES WHEN REMOVING OR INSTALLING THE NODE. DOING SO CAN CAUSE THE UNIT TO FAIL AND REQUIRE A RETURN TO THE FACTORY FOR REPLACEMENT OR REPAIR.

NOTE: While the unit is in “sleep mode” it will not track any events, nor will it send transmissions to the Gateway.

FAQ's

Does it matter if I reset the Node while it's in the tank?

Yes, it does. If the Node is reset while it's still in the tank it senses it is still in the water and will try to communicate with the Gateway. It will not go into sleep mode and will continue transmitting.

Do I have to use the Reset Tool?

No, you can use any magnet as long as it is strong enough to reset the Node. You will know the magnet worked if the LED flashes within two seconds of resetting the Node.

Can't I just set the Node aside while working on the toilet, then put it back in the tank without resetting it?

Unfortunately, you should not just set the Node aside. If you pull the Node for repairs and simply set it aside, the software will interpret this as a running toilet, send a text notification, and the event will appear on the Dashboard as a running toilet.

Does resetting the Node erase any information it recorded?

No, all data is saved to the cloud and is available on the Dashboard.

I put the wand on the right side of the Node (the short side *without* the antenna) and it flashed, did that reset the Node?

This action *did not* reset the Node. The switch on the right side is used by our engineers. Don't worry though, just to place the magnet on the left side (the short side *with* the antenna) to reset the Node.



Remotely Detecting the Undetectable

LeakAlertor Wireless PRO Reset Guide



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①

Remove the Node from the tank, taking care not to scrape the sensors or damage them in any way while handling the Node.



②

Place the Reset Wand, on the antenna side of the Node, near the back, as shown, for one second.



③

The Node will flash BLUE, RED, GREEN, then go dark.



④

The Node is now in sleep mode until reinstalled in the tank. Set it aside, label side down, with the sensors in upright, to prevent damage to the sensors.

