

LeakAlertor® Wireless PRO

DO INSTALL THE GATEWAY

- ✓ In a location where it is not accessible to tenants, guests, etc.
- ✓ Between 5-7 feet above the floor
- ✓ Near an outlet, (an extension cord may be used where necessary)
- ✓ Leave 10-12 inches of clearance around all sides of the Gateway

DO NOT INSTALL THE GATEWAY

- ❖ In a basement
- ❖ Next to/near an elevator shaft.
- ❖ On a *metal* surface.
- ❖ Directly to a metal stud.
- ❖ On a *concrete* wall,
 - unless a suitable mounting material is installed on the wall such as a 2 x 2 sheet of plywood for the Gateway to be mounted onto.

NOTE: Once the Gateway is installed, it should not be moved without first contacting H2O Connected.

FAQ's

What tools will I need to install the Gateway?

The only tool you'll need is a Phillip's Screwdriver. Though you won't need them, you may also want to use a stud finder to locate the studs, a level, pencil and possibly a ladder. Depending on how close to the outlet you are, you may need an extension cord.

How will I know the Gateway is communicating properly with the cloud and I'm ready to install Nodes?

The Connected LED will light. If the LED does not light up, contact the Installation Team through the toll-free number.

How quickly will I see information on the Dashboard?

Once you begin installing the Nodes. The Dashboard refreshes about every five minutes so there may be a small delay between installing a Node and data beginning to populate the Dashboard.

The Gateway operates on 110v, what happens if I have a power failure?

The Gateway is equipped with a battery back-up system which automatically switches on whenever there is an interruption of power. Once the power is restored, the Gateway automatically switches back to 110v and the battery begins to recharge.

How long will the battery charge last?

On average the battery will operate the Gateway for up to six hours. This is enough time for the Gateway to safely power down until power is restored.



Remotely Detecting the Undetectable

LeakAlertor® Wireless PRO Gateway Installation Guide



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Coatesville, PA 19320

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(877) 532-5253



Mounting the Gateway

- ① Select the Location where the Gateway will be mounted. (see the Do's & Don'ts on the reverse side)
- ② Center the Gateway between two studs and mark the location of the anchors.
- ③ Install the anchors, then thread the screws half-way. Mount the Gateway on the screws and check for level.
- ④ Tighten the screws to secure the Gateway to the wall.



Gateway Installation

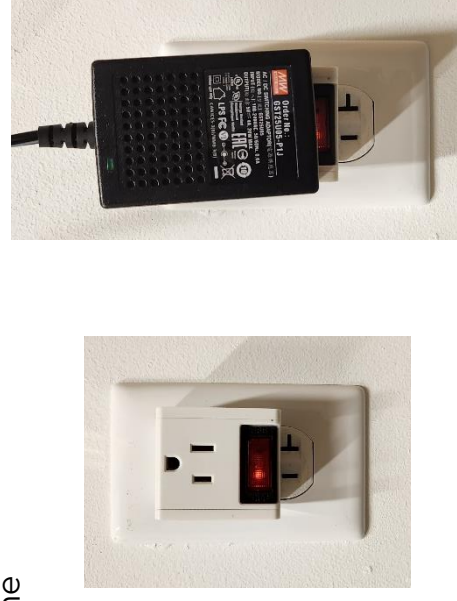
- ① Thread the LTE antennas (marked LTE-1 and LTE-2) into the Gateway and **finger tighten. Do not use tools or overtighten.**



- ② Ensure the Battery Back-Up Switch is in the "OFF" position.



- ③ Plug the surge protector into the wall outlet. Plug the adaptor into the surge protector, then into the Gateway.



- ④ Install the strain relief to prevent the adaptor plug from pulling free from the Gateway. *If using an extension cord, additional strain relief may be necessary.*



Final Steps

Wait five (5) minutes for the Gateway to fully power up and establish a cellular connection. You will know the connection is working when the "Connected" LED is lit. If you have any questions, contact a member of our Service Team at (877) 532-5253.